



2023 Service Review Council Questions

SERVICE AREA: Resource Recovery

PAGE NUMBER:

ELECTED OFFICIAL: Pettigrew

QUESTION:

How many tonnes of MSW have we sent to dry meat landfill in 2021 and what is the 2022 year end prediction. Where are our biosolids going and what volume or tonnages?

ANSWER:

2021 Biosolids 5,284MT // MSW- ToB 2021- 3,150MT, 2022 - 3,400MT



2023 Service Review Council Questions

SERVICE AREA: Resource Recovery

PAGE NUMBER:

ELECTED OFFICIAL: Pettigrew

QUESTION:

what mileage do we now have on our tractor/trailer long haul units?

ANSWER:

Unit 131- 1,023,281kms//Unit 132- 573,844kms// Unit 159-727,775kms. Trailers = total tractor mileage/4 (581,225 kms each approximate)



2023 Service Review Council Questions

SERVICE AREA: Resource Recovery

PAGE NUMBER: 5

ELECTED OFFICIAL: Pelham

QUESTION:

could you please explain where this activity revenue comes from again? it's a LOT! Thanks

ANSWER:

This revenue is a combination of in town utility fees for residential and non-residential service, revenues collected from out of town partners for service and drop off fees collected at the transfer station.



2023 Service Review Council Questions

SERVICE AREA: Resource Recovery - Non-Residential Garbage, Recycling, etc.

PAGE NUMBER: 6

ELECTED OFFICIAL: DiManno

QUESTION:

How are the amendments to the Non-Residential bylaw regarding food scraps and recycling playing out in real time? Are we now issuing fines for non-compliance? If so, how many have we issued?

ANSWER:

Non-res slowly adopting new process. Waste characterization currently underway. Warnings only until January 1st 2023.



2023 Service Review Council Questions

SERVICE AREA: Resource Recovery

PAGE NUMBER: 7

ELECTED OFFICIAL: Pelham

QUESTION:

previously approved NSLR... what timeline? vintage of report isn't clear.

ANSWER:

2019



2023 Service Review Council Questions

SERVICE AREA: Resource Recovery

PAGE NUMBER: 17

ELECTED OFFICIAL: Pelham

QUESTION:

C5 increased collections frequency - is this due to smaller garbage bins?

ANSWER:

Increase of service resulting from non-res permitted to use community recycling bins



2023 Service Review Council Questions

SERVICE AREA: Resource Recovery

PAGE NUMBER: 19

ELECTED OFFICIAL: Pelham

QUESTION:

what is the business owner's responsibility for sidewalk cleanliness? Do they bear the responsibility

ANSWER:

Store front to curb for litter picking and snow removal.



2023 Service Review Council Questions

SERVICE AREA: Resource Recovery - Town Run

PAGE NUMBER: 19

ELECTED OFFICIAL: DiManno

QUESTION:

What can we do to reduce recycling and food scrap contamination in the public realm bins?

ANSWER:

Introduction of a food waste stream into the pedestrian bin program is a trial. Large amounts of single use items currently contaminate the food waste recovered in these food bins. It is anticipated that with the elimination/reduction of single use items resulting from the proposed associated bylaw cross contamination will likely reduce.



2023 Service Review Council Questions

SERVICE AREA: Resource Recovery: Residential Garbage/Recycling/Organics

PAGE NUMBER: 21

ELECTED OFFICIAL: DiManno

QUESTION:

Can you give the rationale for the 2022/2023 priority?

ANSWER:

Direction from Council (Pettigrew)



2023 Service Review Council Questions

SERVICE AREA: Resource Recovery: Residential Garbage/Recycling/Organics

PAGE NUMBER: 21

ELECTED OFFICIAL: DiManno

QUESTION:

Understanding we haven't seen it yet - are we expecting to see the waste diversion rate increase in time now that signage, education, and ease factors changes have been made? Is there anything else we can do at this point?

ANSWER:

Yes, we expect to see the waste diversion rate increase within the Construction/Renovation/Demolition stream in particular. We anticipate seeing a further reduction in single use items in the wastestream following the approval of the associated bylaw. Looking ahead, residential diversion is an area where additional tools and tactics may be required such as a "pay as you throw" system instead of the current format.