



2021 Service Review Council Questions

SERVICE AREA: Water Services

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ELECTED OFFICIAL: Poole

QUESTION:

I'd like to know what might shift in your service areas (staffing, contracting, programs) if there were roughly a 5% or 10% cut in the tax revenue available to your department, compared to 2019, for your service areas.

I'm asking this question of all departments during this pandemic period. Many of us in business are forced to tighten our belts. While there may be arguments at higher-levels of government for fiscal spending to stimulate the economy, at our municipal level, by reducing taxes we help reduce the burdens on our residents.

What operations could be reduced for 2021, perhaps deferred by a year or two?

Operations and capital projects are intertwined. A new capital project typically needs people to oversee it. Are there capital projects, which, if deferred, might free up some of your staff time to deliver current services you would prioritize?

ANSWER:

Administration takes guidance for the service review and budget from the Governance and Finance Committee during the review of the Financial Plan. The service review is this Committee's opportunity to review the services offered by the Town and either enhance or reduce service levels based on based on the needs of their constituents. Administration has adjusted budgets and work plans for the targets set out in the financial plan in July 2020 and reconfirmed in December 2020.

Operating impacts resulting from capital projects can be found at the end of each of the previously approved capital project descriptions included throughout the service review. During the service review presentations administration will highlight individual operating impacts as we go through each capital project.



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ELECTED OFFICIAL: Sorensen

QUESTION:

Not sure what WIP means under priority status – wondering about water well generator project – where are we at? Is it done?

ANSWER:

WIP= Work in Progress

The generator is commissioned and in service. There are minor deficiencies outstanding that are being addressed.



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ELECTED OFFICIAL: Brian Standish

QUESTION:

Why was there no potable water included in the new RV sani dump installation?

ANSWER:

The water seasonally provided at the sani-dump is in fact potable, however given the nature of the station and our inability to control what the end of the hose may come into contact with the threat of cross contamination is too great to ensure potability is maintained.