



# 2021 Service Review Council Questions

**SERVICE AREA:** Resource Recovery

**PAGE NUMBER:** 2-5

**ELECTED OFFICIAL:** Poole

## QUESTION:

I'd like to know what might shift in your service areas (staffing, contracting, programs) if there were roughly a 5% or 10% cut in the tax revenue available to your department, compared to 2019, for your service areas.

I'm asking this question of all departments during this pandemic period. Many of us in business are forced to tighten our belts. While there may be arguments at higher-levels of government for fiscal spending to stimulate the economy, at our municipal level, by reducing taxes we help reduce the burdens on our residents.

What operations could be reduced for 2021, perhaps deferred by a year or two?

Operations and capital projects are intertwined. A new capital project typically needs people to oversee it. Are there capital projects, which, if deferred, might free up some of your staff time to deliver current services you would prioritize?

## ANSWER:

Administration takes guidance for the service review and budget from the Governance and Finance Committee during the review of the Financial Plan. The service review is this Committee's opportunity to review the services offered by the Town and either enhance or reduce service levels based on based on the needs of their constituents. Administration has adjusted budgets and work plans for the targets set out in the financial plan in July 2020 and reconfirmed in December 2020.

Operating impacts resulting from capital projects can be found at the end of each of the previously approved capital project descriptions included throughout the service review. During the service review presentations administration will highlight individual operating impacts as we go through each capital project.



# 2021 Service Review Council Questions

**SERVICE AREA:** Resource Recovery - Non-Residential Garbage/Recycling/Organics

**PAGE NUMBER:** 11

**ELECTED OFFICIAL:** DiManno

## QUESTION:

Were any of these actions in the table not completed from 2019-2020?

## ANSWER:

All actions listed in the table have been completed or are in-progress, however please note the following adjustments due to COVID:

- E1 (Education & communications) was scaled back in 2020
- Actions C6/C8 (Additional bins for residential recycling and food) have been scaled back, and part of the budget was pushed forward to future years

In Q1 council will be provided a program update on all of the waste diversion tactics.



# 2021 Service Review Council Questions

**SERVICE AREA:** Resource Recovery

**PAGE NUMBER:** 29

**ELECTED OFFICIAL:** Brian Standish

## QUESTION:

Has there been a request from Banff Food Rescue to Town of Banff to extend financial support?

## ANSWER:

There has not been a formal request from Banff Food Rescue. Banff Food Rescue and the Town of Banff still need to have a debrief meeting for 2020, but Banff Food Rescue has been very busy as she continually ramped up operations and pivoted many times throughout 2020. Currently we fund \$20,000 per year to this organization.



# 2021 Service Review Council Questions

**SERVICE AREA:** Resource Recovery - Residential Garbage/Recycling/Organics

**PAGE NUMBER:** Pg. 53

**ELECTED OFFICIAL:** DiManno

## QUESTION:

Regarding two points in the Challenges/Opportunities section: Is there a plan to re-commence outreach to residents in 2021 given there is an increased use of recycling and garbage due to COVID?

## ANSWER:

Yes, there is a plan to resume outreach to residents in 2021. Tactics will include a monthly newsletter, monthly workshop, ongoing collaboration with local community groups, social media content, and print/digital advertising. Additional in-person outreach activities will occur if covid-19 regulations allow.

In Q2/Q3 we plan to add additional residential organics bins, at which time there will be a more targeted campaign focused on residential composting.



# 2021 Service Review Council Questions

**SERVICE AREA:** Resource Recovery

**PAGE NUMBER:** n/a

**ELECTED OFFICIAL:** Christensen

## QUESTION:

How do current Town of Banff plans align with the SAEWA project and how will that effect our expenditures in the next three budget years?

## ANSWER:

SAEWA announced February 2020 that Newell County was selected as the preferred location for the proposed Energy from Waste project.

With a site now selected, the next phase of the process includes confirmation of potential energy users, a more detailed business case analysis and review of financing options, securing a waste supply, and initiating the facility/technology procurement process.

The Town of Banff supports the concept of this proposal and are awaiting further information and timelines from SAEWA to enable further business planning.

The BVWMC was updated at a recent meeting that due to Covid-19 progress is progressing slowly at this time.



# 2021 Service Review Council Questions

**SERVICE AREA:** Resource Recovery

**PAGE NUMBER:** n/a

**ELECTED OFFICIAL:** Christensen

## QUESTION:

Is the current plan for waste haulage from outside our town boundaries meeting original expectations?

## ANSWER:

Yes.

In 2020 the administration conducted a thorough financial review of the of the business unit for fiscal years 2016-2019 to reaffirm our assumptions with the original model. It is still meeting the expectations and the utility is benefiting by having lower hauling rates as compared to the quote received by the 3<sup>rd</sup> party contractor in 2015.

The Town of Banff has just (2021) entered into 5 year agreements with both the Town of Canmore for hauling services and the County of Camrose for tipping services.