



**GOVERNANCE & FINANCE COMMITTEE  
SERVICE REVIEW  
REVISED ORDER OF BUSINESS  
Town of Banff Virtual Meeting**

Day One: Monday, 2021 November 29, at 9:00 a.m.  
Day Two: Wednesday, 2021 December 01, at 9:00 a.m.  
Day Three: Monday, 2021 December 06, at 9:00 a.m.  
Day Four: Wednesday, 2021 December 08, at 9:00 a.m.  
Day Five: Monday, 2021 December 13, at 9:00 a.m.  
Day Six: Wednesday, 2021 December 15, at 9:00 a.m.  
Day Seven: Monday, 2021 December 20, at 9:00 a.m.  
Day Eight: Monday, 2022 January 10, at 9:00 a.m.  
Day Nine: Wednesday, 2022 January 12, at 9:00 a.m.  
Day Ten: Wednesday, 2022 January 19, at 9:00 a.m.

---

**PLEASE NOTE:**

Due to the extraordinary circumstances and measures being taken to slow the spread of COVID-19, this meeting will be held virtually using Zoom; all Members of the Governance and Finance Committee will be participating remotely.

Members of the Public may watch the live stream of this Meeting at [www.banff.ca/live](http://www.banff.ca/live)

**MEMBERS OF THE PUBLIC MAY PARTICIPATE REMOTELY IN EITHER/ BOTH OF THE FOLLOWING MANNERS:**

- Public wishing to make written submissions **relating to approved Agenda Items** may do so by emailing the Municipal Clerk at [Municipal.Clerk@banff.ca](mailto:Municipal.Clerk@banff.ca). Submissions received will be included in the Agenda package publicly available through [www.banff.ca/AgendaCenter](http://www.banff.ca/AgendaCenter). Personal information provided in submissions is collected under the authority of Procedures Bylaw 44-7 and Section 33(c) of the *Freedom of Information and Protection of Privacy (FOIP) Act* of Alberta, for the purpose of receiving public participation in municipal decision-making. If you have questions regarding the collection and use of your personal information, please contact the FOIP Coordinator at 403-762-1209 or at Banff Town Hall, Box 1260, Banff, Alberta, T1L 1A1;

**AND/ OR**

- Public wishing to speak **to approved Agenda Items at the meeting** during the 'Public Input' portion of the Agenda must register by contacting the Municipal Clerk at [Municipal.Clerk@banff.ca](mailto:Municipal.Clerk@banff.ca) or 403-762-1209.

**\*\*Please review submission deadlines contained in the Tentative Schedule of Events. Submission requests will not be accepted/ included on the Agenda for Items that have already been dealt with.**

Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall

All recommendations as presented are for discussion purposes only and should not be considered as the opinion or direction of the Governance and Finance Committee.

## 1.0 CALL TO ORDER

The Virtual Service Review Meeting of the Governance and Finance Committee will be conducted virtually using Zoom and will live streamed on the internet, and recorded, in accordance with Council Policy C8002-1, Video Recording and Live Streaming of Legislated Meetings. It will be made available on the Town of Banff website.

## 2.0 APPROVAL OF AGENDA

2.1 [Agenda for the Virtual Service Review Meeting of the Governance and Finance Committee](#)

2.2 [Tentative Schedule of Events for the 2022 Service Review Meeting of the Governance and Finance Committee](#)

## 3.0 ADOPTION OF PREVIOUS GOVERNANCE AND FINANCE COMMITTEE MINUTES

3.1 [Minutes of the 2021 November 22 Virtual Regular Meeting of the Governance and Finance Committee](#)

## 4.0 INTRODUCTION TO THE 2022 SERVICE REVIEW

[Link to Service Review Document](#)

4.1 [Councillor Handbook](#)

## 5.0 CAPITAL BUDGET

5.1 [Public Input on Capital Budget](#)

5.1.1 [Written Submissions](#)  
None

5.1.2 [Verbal Submissions](#)  
None

5.2 [Request for Direction: Capital Projects](#)

5.2.1 [10 Year Capital Projects](#)  
[Link to Service Review Document](#)

5.2.2 [10 Year Capital Reserve Estimates](#)  
[Link to Service Review Document](#)

5.2.3 [Capital Carry Forwards](#)  
[Link to Service Review Document](#)

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

5.2.4 No Year Identified Capital Project  
[Link to Service Review Document](#)

## 6.0 NEW SERVICE LEVEL REQUESTS (EXCLUDING DOWNTOWN PEDESTRIAN ZONE)

### **\*\*NEW MATERIALS RECEIVED 2021 NOVEMBER 29\*\***

A Revised Document entitled “New Service Level Request – Visitor Paid Parking Surplus – Potential Projects & Services”.

### **\*\*NEW MATERIALS RECEIVED 2021 DECEMBER 06\*\***

A PowerPoint Presentation entitled “Transportation Shift Campaign Wrap Report 2021” received for the Corporate Record.

[Link to Service Review Document](#)

## 6.1 Public Input on New Service Level Requests (Excluding Downtown Pedestrian Zone)

### 6.1.1 Written Submissions

#### **\*\*NEW MATERIALS RECEIVED 2021 NOVEMBER 29\*\***

6.1.1.1 Jeff Hunter: Email Re: Written Submission Agenda Items November 29, Received 2021 November 25 (Item 6.2, New Service Level Requests (Excluding Downtown Pedestrian Zone))

6.1.1.2 Alissa Sallans, Member, Bow Valley Climate Action Society: Letter Re: Statement of Bow Valley Climate Action Society (BVCA) regarding Town of Banff’s proposed Permanent Municipal Energy Coordinator (MEC) Position, dated 2021 November 27 (Item 6.2, New Service Level Requests (Excluding Downtown Pedestrian Zone))

6.1.1.3 Clayton MacKinnon on behalf of Protect our Winters Bow Valley: Letter Re: Statement of Bow Valley Protect Our Winters (POW) regarding Town of Banff’s proposed Permanent Municipal Energy Coordinator (MEC) Position, Received 2021 November 27 (Item 6.2, New Service Level Requests (Excluding Downtown Pedestrian Zone))

6.1.1.4 Hilary Young: Email Re: Support for New Services Level request (Municipal Energy Coordinator), Received 2021 November 27 (Item 6.2, New Service Level Requests (Excluding Downtown Pedestrian Zone))

6.1.1.5 Alex Kay: Email Re: Governance and Finance Committee Service Review, Received 2021 November 28 (Item 6.2, New Service Level Requests (Excluding Downtown Pedestrian Zone))

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

6.1.1.6 James Hinton: Email Re: Service Review 2021, Received 2021 November 28 (Item 6.2, New Service Level Requests (Excluding Downtown Pedestrian Zone))

**\*\*NEW MATERIALS RECEIVED 2021 DECEMBER 06\*\***

6.1.1.7 Linda L. Stenger: Email: Dated 2021 December 3 (Item 6.2, New Service Level Requests (Excluding Downtown Pedestrian Zone))

6.1.2 Verbal Submissions

**\*\*NEW UPDATED 2021 NOVEMBER 29\*\***

6.1.2.1 Item Removed at the Request of the Speaker and with Unanimous Consent of Council (FIN21-255)

6.2 Request for Direction: New Service Level Requests (Excluding Downtown Pedestrian Zone)

7.0 GOVERNANCE DEPARTMENT

**\*\*NEW MATERIALS RECEIVED 2021 DECEMBER 06\*\***

A Revised Document entitled “Governance Department”.

[Link to Service Review Document](#)

7.1 Public Input on Governance Department

7.1.1 Written Submissions

**\*\*NEW MATERIALS RECEIVED 2021 DECEMBER 06\*\***

7.1.1.1 Shane Coultis, Email: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)

7.1.1.2 Ken and Margaret Riordon, Email: Dated 2021 December 4 (Item 7.2.4, Service Area: Governance Town Owned Lands)

7.1.1.3 Edgar and Coca Margreiter, Email: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

All recommendations as presented are for discussion purposes only and should not be considered as the opinion or direction of the Governance and Finance Committee.



- 7.1.1.4 Les Young, Letter: Dated 2021 December 4 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.5 Jim and Pat Karras, Email: Dated 2021 December 4 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.6 Gary Doyle and Sue Moleski, Email: Dated 2021 December 4 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.7 Lynne Marriott, Email: Dated 2021 December 4 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.8 Anita Crosby Battrum, Email; Dated 2021 December 4 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.9 Karen Thomas, Sharon Phillips, Mary Buckingham, Banff Inclusive Housing Committee, Letter: Dated 2021 December 1 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.10 Lori Bayne, Chair, Banff Mineral Springs Hospital Committee Board, Letter: Dated 2021 December 8 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.11 Marjorie and Scott Holland, Email: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.12 Mona and Ray Sequin, Email: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.13 John and Lise House, Email: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.14 Pat Langridge, Email: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.15 Laurie Heimstra, Email: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.16 Lynn Calvert, Email: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.17 Mary and Jim Buckingham, Letter: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.18 Bill Calvert, Email: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

All recommendations as presented are for discussion purposes only and should not be considered as the opinion or direction of the Governance and Finance Committee.



- 7.1.1.19 Trudy Allan, Email: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.20 Gloria Enns and Marc Goneau, Email: Dated 2021 December 5 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.21 Jim McClelland Email: Re: Banff Senior Housing, received 2021 Sunday December 05 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.22 Bill Calvert: Email Re: Support for Land Acquisition, Received 2021 December 05 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.23 Gloria Enns and Marc Goneau: Email Re: Governance and Finance Review/ Town Council, Received 2021 December 05 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.24 Marion Gundry: Email Re: Hospital Property. Please Forward to the Meeting to be Held Today: Received 2021 December 06 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.25 Johanna (Anne) Goulet and Gerry Goulet: Email Re: Land Acquisition, received 2021 December 06 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.26 Hannah Harris: Email Re: Senior Center, Received 2021 December 05 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.27 Richard Jarvis: Email Re: Senior Housing, Received 2021 December 05 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.28 Nancy Murray: Email Re: Seniors Housing in Banff, Received 2021 December 05 (Item 7.2.4, Service Area: Governance Town Owned Lands)
- 7.1.1.29 Trudy Allan: Email Re: Support for Banff Inclusive Housing Committee, Received 2021 December 05 (Item 7.2.4, Service Area: Governance Town Owned Lands)

7.1.2 Verbal Submissions

**\*\*NEW UPDATED 2021 DECEMBER 06\*\***

- 7.1.2.1 Karen Thomas, Chair, Banff Inclusive Housing Committee (Item 7.2.4, Service Area: Governance Town Owned Lands)

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

## **7.2 Request for Direction: Service Level Review – Governance Department**

- 7.2.1 Service Area: Governance Council & Legislative
- 7.2.2 Service Area: Governance General Municipal
- 7.2.3 Service Area: Governance Town Manager Office
- 7.2.4 Service Area: Governance Town Owned Lands

## **8.0 CORPORATE SERVICES/ IT/ GIS DEPARTMENT**

[Link to Service Review Document](#)

### **8.1 Public Input on Corporate Services/ IT/ GIS Department**

- 8.1.1 Written Submissions  
None
- 8.1.2 Verbal Submissions  
None

### **8.2 Request for Direction: Service Level Review – Corporate Services/ IT/ GIS Department**

- 8.2.1 Service Area: Municipal Revenue & Economic Prosperity
- 8.2.2 Service Area: Legislative Administrative Services
- 8.2.3 Service Area: Information Governance
- 8.2.4 Service Area: Property Taxation/ Assessment
- 8.2.5 Service Area: Financial Planning, Reporting and Budgeting
- 8.2.6 Service Area: Payroll
- 8.2.7 Service Area: Utility Billing/ Accounts Receivable/ Accounts Payable/ Reception
- 8.2.8 Service Area: Information Technology
- 8.2.9 Service Area: Geographical Information System

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

## 9.0 OTHER SERVICES

[Link to Service Review Document](#)

### 9.1 Public Input on Other Services

#### 9.1.1 Written Submissions

None

#### 9.1.2 Verbal Submissions

None

### 9.2 Request for Direction: Service Level Review – Other Services

#### 9.2.1 Service Area: Banff Public Library

**\*\*NEW MATERIALS RECEIVED 2021 DECEMBER 13\*\***

Banff Public Library 2022 Operating Budget Worksheet and Testimonial

#### 9.2.2 Service Area: Emergency Response

## 10.0 HUMAN RESOURCES DEPARTMENT

[Link to Service Review Document](#)

### 10.1 Public Input on Human Resources Department

#### 10.1.1 Written Submissions

None

#### 10.1.2 Verbal Submissions

None

### 10.2 Request for Direction: Service Level Review – Human Resources Department

#### 10.2.1 Service Area: Human Resources Administration

#### 10.2.2 Service Area: Employee Housing

## 11.0 HEALTH AND SAFETY

[Link to Service Review Document](#)

### 11.1 Public Input on Health and Safety

#### 11.1.1 Written Submissions

None

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

All recommendations as presented are for discussion purposes only and should not be considered as the opinion or direction of the Governance and Finance Committee.



11.1.2 Verbal Submissions

None

**11.2 Request for Direction: Service Level Review – Health and Safety**

11.2.1 Service Area: Health and Safety

11.2.2 Service Area: Risk Management

**12.0 MUNICIPAL PARKS DEPARTMENT**

[Link to Service Review Document](#)

**12.1 Public Input on Municipal Parks Department**

12.1.1 Written Submissions

\*\*RENUMBERED MATERIALS RECEIVED 2021 DECEMBER 15\*\*

12.1.1.1 Kathy MacNeil, Email, Received 2021 November 17 (Item 12.2, Service Level Review – Municipal Parks Department)

12.1.2 Verbal Submissions

None

**12.2 Request for Direction: Service Level Review – Municipal Parks Department**

12.2.1 Service Area: Municipal Parks Cemetery Management

12.2.2 Service Area: Municipal Parks Snow Maintenance & Ice Management – Pedestrian

12.2.3 Service Area: Municipal Parks Trail System Maintenance

12.2.4 Service Area: Municipal Parks Parkettes, Boulevards and Green Space Maintenance

12.2.5 Service Area: Municipal Parks Field, Parks, Outdoor Amenity Maintenance & Playgrounds

12.2.6 Service Area: Municipal Parks Urban Forest

12.2.7 Service Area: Municipal Parks Seasonal Pageantry

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

## 13.0 STREETS DEPARTMENT

[Link to Service Review Document](#)

### 13.1 Public Input on Streets Department

#### 13.1.1 Written Submissions

**\*\*NEW RENUMBERED MATERIALS RECEIVED 2021 DECEMBER 15\*\***

13.1.1.1 Brock Rishworth, Chair, Mark Zanetti, Vice Chair, and Rob Irving, Secretary Treasure, Squirrel Corner Condominium Association: Letter, Dated 2021 December 01 (Item 13.2, Service Level Review – Streets Department)

13.1.1.2 Cindy Thompson: Email, Received 2021 December 10 (Item 13.2, Service Level Review – Streets Department)

#### 13.1.2 Verbal Submissions

None

### 13.2 Request for Direction: Service Level Review – Streets Department

13.2.1 Service Area: Streets Roadway Operations

13.2.2 Service Area: Streets Snow and Ice Management

13.2.3 Service Area: Streets Pageantry Installations & Maintenance

## 14.0 OPERATIONS ADMINISTRATION

[Link to Service Review Document](#)

### 14.1 Public Input on Operations Administration

#### 14.1.1 Written Submissions

None

#### 14.1.2 Verbal Submissions

None

### 14.2 Request for Direction: Service Level Review – Operations Administration

14.2.1 Service Area: Operations Administration

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

## 15.0 NEW SERVICE LEVEL REQUEST – DOWNTOWN PEDESTRIAN ZONE

### **\*\*NEW MATERIALS RECEIVED 2021 DECEMBER 08\*\***

A Document entitled “New Requests Capital & Operating: Downtown Pedestrian Zone”

A PowerPoint Presentation entitled “Future Downtown Pedestrian Zones” dated 2021 December 08.

[Link to Service Review Document](#)

### **15.1 Public Input on New Service Level Request – Downtown Pedestrian Zone**

#### 15.1.1 Written Submissions

- 15.1.1.1 Guy Ferrari: Email Re: Banff Avenue Pedestrian Zone, Received 2021 November 16 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.2 Les Young: Letter Re: Banff Avenue Pedestrianization, dated 2021 November 16 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.3 Rob Silver: Email Re: Banff Avenue Pedestrian Zone Proposal – November 29<sup>th</sup> Council Meeting, Received 2021 November 22 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.4 Maureen VanMackelbergh, General Manager, and Alison Brewster, Owner, Brewster Mountain Lodge: Letter, Dated 2021 November 22 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)

### **\*\*NEW MATERIALS RECEIVED 2021 DECEMBER 08\*\***

- 15.1.1.5 Maureen VanMackelbergh, General Manager, Brewster’s Mountain Lodge, et al. Email Dated 2021 December 2 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.6 Jeff O’Leary, Laura Marshall, Conor & Finn O’Leary: Letter, Dated 2021 December 3 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.7 Peter Monod, Monod Sports, Email, Received 2021 December 4 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**



- 15.1.1.8 Leslie Taylor Letter, Received 2021 December 05 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.9 James Clemens-Seely, Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.10 Landon Semenok: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.11 Adrienne Findlay: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.12 Kathleen O'Brien: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.13 Brian White: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.14 Kelsey Aidan Friedlander: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.15 Amie Nichols: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.16 Justin Crawford: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.17 Peter DuBeau, General Manager, Employee Owner, Moose Hotel & Suites, Pacini Restaurant: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.18 Janet Connors-McCartney, Owner, Pandora Banff: Letter, Dated 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.19 Richard Bandy: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.20 Julia LoVecchio: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.21 Jen Tweddell, Board Chair, Community Cruisers: Letter, Dated 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

All recommendations as presented are for discussion purposes only and should not be considered as the opinion or direction of the Governance and Finance Committee.

- 15.1.1.22 Sonya Lee: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.23 Arjun Gersappe, General Manager, Employee Owner, Irwins Mountain Inn & Red Carpet Inn: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.24 Mariam Fernie Bokhari: Letter, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.25 Danny Booth: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.26 Erin Woods: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.27 Glen Dressler: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.28 Mark Yawney, Director, Banff Airporter: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.29 Pete Woods: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.30 Olivia Villemaire: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.31 Kaitlin Kealey: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.32 Chris Thorburn: Email, Received 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.33 Craig Paton Managing Partner St. James’s Gate Irish Pub: Letter, Dated 2021 December 04 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.34 Taryn Pampel: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.35 Rachel Stephen: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)

- 15.1.1.36 Lexi Robinson, General Manager, Three Bears Brewery & Restaurant: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.37 Anne Steggalls: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.38 Joe Martinelli: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.39 Dan Jones: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.40 Steven Calderon: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.41 Megan Iskauskas: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.42 Shawn Birch, President & CEO, Employee, Banff Lodging Co: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.43 Clare McCann: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.44 Megan Roberts: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.45 Peri Brosemer: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.46 Jordan Mendelman: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.47 Alexandra King: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.48 Bruce Marpole: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.49 Sarah MacDonald: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.50 Meesh Souliere, General Manager, Banff Ave Brewing, and Brett Ireland, CEO, Bear Hill: Letter, Dated 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

- 15.1.1.51 Darren Reeder, Executive Director, Banff & Lake Louise Hospitality Association: Letter, Dated 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.52 David Matys, Director, Events and Animation, Banff & Lake Louise Tourism: Letter, Dated 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.53 Steve Smythe, Owner, Tooloulou's: Letter, Dated 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.54 Robert McKercher, President, Banff Cascade Development Inc.: Letter, Dated 2021 December 06 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.55 Alan Hogg & Renee Evans: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.56 Gord Lozeman, Executive Chair, Employee Owner, Banff Lodging Co., A Division of Banff Caribou Properties Ltd.: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.57 James Graham, Bar Manager, Block Kitchen + Bar: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.58 Fernando Alvarez, Jacques Cartier Clothier, Banff Inc.: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.59 Amelia McAlister: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.1.60 Kim Fisher, Dylan Maas, and Lena Maas: Letter, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)

15.1.2 Verbal Submissions

**\*\*NEW UPDATED 2021 DECEMBER 08\*\***

- 15.1.2.1 Leslie Taylor (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.2.2 Mike Mendelman on behalf of the Net Zero 2035 Committee (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.2.3 Pete Woods, President, SkiBig3 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.2.4 Darren Reeder, Executive Director, Banff & Lake Louise Hospitality Association (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.2.5 David Matys Director, Events & Animation, Banff & Lake Louise Tourism (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)
- 15.1.2.6 Katie Tuff, Chief of Operations & Development, Banff Hospitality Collective: Email, Received 2021 December 07 (Item 15.2, New Service Level Request – Downtown Pedestrian Zone)

15.2 Request for Direction: New Service Level Request – Downtown Pedestrian Zone

16.0 **FLEET DEPARTMENT**

[Link to Service Review Document](#)

16.1 Public Input on Fleet Department

16.1.1 Written Submissions

None

16.1.2 Verbal Submissions

None



**16.2 Request for Direction: Service Level Review – Fleet Department**

16.2.1 Service Area: Fleet Management

**17.0 FACILITIES DEPARTMENT**

[Link to Service Review Document](#)

**17.1 Public Input on Facilities Department**

17.1.1 Written Submissions

None

17.1.2 Verbal Submissions

None

**17.2 Request for Direction: Service Level Review – Facilities**

17.2.1 Service Area: Building Maintenance and Cleaning Services of Facilities

**18.0 WATER SERVICES**

[Link to Service Review Document](#)

**18.1 Public Input on Water Services**

18.1.1 Written Submissions

None

18.1.2 Verbal Submissions

None

**18.2 Request for Direction: Service Level Review – Water Services**

18.2.1 Service Area: Water System Operation & Maintenance

18.2.2 Service Area: Sewer System Operation & Maintenance

18.2.3 Service Area: Storm Sewer Operation & Maintenance

## 19.0 RESOURCE RECOVERY

[Link to Service Review Document](#)

### 19.1 Public Input on Resource Recovery

#### 19.1.1 Written Submissions

None

#### 19.1.2 Verbal Submissions

None

### 19.2 Request for Direction: Service Level Review – Resource Recovery

#### 19.2.1 Service Area: Non-Residential Garbage/ Recycling. Organics

#### 19.2.2 Service Area: Town Run

#### 19.2.3 Service Area: Residential Garbage/ Recycling/ Organics

#### 19.2.4 Service Area: Special Services

#### 19.2.5 Service Area: Resource Recovery Collection Yard & Transfer Stations

#### 19.2.6 Service Area: Collection & Transport

## 20.0 ENGINEERING DEPARTMENT

[Link to Service Review Document](#)

### 20.1 Public Input on Engineering Department

#### 20.1.1 Written Submissions

None

#### 20.1.2 Verbal Submissions

None

### 20.2 Request for Direction: Service Level Review – Engineering Department

#### 20.2.1 Service Area: Engineering Parking, Traffic and Permit Management

#### 20.2.2 Service Area: Engineering Asset Management

#### 20.2.3 Service Area: Engineering Capital Project Management

## 21.0 TRANSIT SERVICES

[Link to Service Review Document](#)

### 21.1 Public Input on Transit Services

#### 21.1.1 Written Submissions

**\*\*NEW MATERIALS RECIEVED 2022 JANUARY 10\*\***

21.1.1.1 **Les Young: Letter, Dated 2021 December 30 (Item 21.2.1 Service Level Review – Transit Services)**

#### 21.1.2 Verbal Submissions

None

### 21.2 Request for Direction: Service Level Review – Transit Services

21.2.1 Service Area: Transit/ Town of Banff Services

21.2.2 Service Area: Regional Transit Service

## 22.0 FIRE DEPARTMENT

[Link to Service Review Document](#)

### 22.1 Public Input on Fire Department

#### 22.1.1 Written Submissions

None

#### 22.1.2 Verbal Submissions

None

### 22.2 Request for Direction: Service Level Review – Fire Department

22.2.1 Service Area: Fire Emergency Response and Training

22.2.2 Service Area: Fire Prevention & Code Compliance

22.2.3 Service Area: Emergency Preparedness

## 23.0 MUNICIPAL ENFORCEMENT DEPARTMENT

[Link to Service Review Document](#)

### 23.1 Public Input on Municipal Enforcement Department

#### 23.1.1 Written Submissions

##### **\*\*NEW MATERIALS RECEIVED 2021 DECEMBER 20\*\***

23.1.1.1 Ruth Kleintitz: Email, Received 2021 December 10 (Item 23.2 Service Level Review – Municipal Enforcement)

##### **\*\*NEW MATERIALS RECEIVED JANUARY 10\*\***

23.1.1.2 Management Team of Nestors Market Banff, Letter Dated 2022 January 7, (Item 23.2 Service Level Review – Municipal Enforcement)

##### **\*\*NEW MATERIALS\*\***

23.1.1.3 Mark Marino, Letter, (Item 23.2 Service Level Review – Municipal Enforcement)

#### 23.1.2 Verbal Submissions

##### **\*\*NEW UPDATED 2021 DECEMBER 20\*\***

23.1.2.1 Meghraj Khadka (Item 23.2 Service Level Review – Municipal Enforcement)

##### **\*\*NEW UPDATED 2022 JANUARY 10\*\***

23.1.2.2 Candace Hermary, Buy-Low Foods/Nesters Market (Item 23.2 Service Level Review – Municipal Enforcement)

### 23.2 Request for Direction: Service Level Review – Municipal Enforcement Department

23.2.1 Service Area: Enforcement

23.2.2 Service Area: Bylaw Education

23.2.3 Service Area: Bylaw Permits, Inspections & Licensing

23.2.4 Service Area: Lost and Found

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**



23.2.5 Service Area: Visitor Paid Parking/ Resident Parking Permits

## 24.0 POLICE SERVICES

[Link to Service Review Document](#)

### 24.1 Public Input on Police

24.1.1 Written Submissions

None

24.1.2 Verbal Submissions

None

### 24.2 Request for Direction: Service Level Review – Police Services

24.2.1 Service Area: Police Services

## 25.0 PLANNING AND DEVELOPMENT DEPARTMENT

[Link to Service Review Document](#)

### 25.1 Public Input on Planning and Development Department

25.1.1 Written Submissions

None

25.1.2 Verbal Submissions

None

### 25.2 Request for Direction: Service Level Review – Planning and Development Department

25.2.1 Service Area: Development and Building Permits & Inspections

25.2.2 Service Area: Long Range/ Strategic Planning/ Policy Analysis and Development

25.2.3 Service Area: Business Licenses/ Destination Marketing

25.2.4 Service Area: Heritage Planning

25.2.5 Service Area: Environmental Management

25.2.6 Service Area: Public Art

## 26.0 COMMUNICATIONS & MARKETING DEPARTMENT

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

All recommendations as presented are for discussion purposes only and should not be considered as the opinion or direction of the Governance and Finance Committee.

[Link to Service Review Document](#)

**26.1 Public Input on Communications & Marketing Department**

26.1.1 Written Submissions

None

26.1.2 Verbal Submissions

None

**26.2 Request for Direction: Service Level Review – Communications & Marketing Department**

26.2.1 Service Area: Communications – Information & Engagement

26.2.2 Service Area: Visitor Experience

**27.0 COMMUNITY & RECREATION SERVICES**

[Link to Service Review Document](#)

**27.1 Public Input on Community & Recreation Services**

27.1.1 Written Submissions

None

27.1.2 Verbal Submissions

None

**27.2 Request for Direction: Service Level Review – Community & Recreation Services**

27.2.1 Service Area: Community Services Administration

27.2.2 Service Area: Immigration Support Services

27.2.3 Service Area: Community Social Wellbeing

27.2.4 Service Area: Housing Sustainability

27.2.5 Service Area: Young Adult Programs & Services

27.2.6 Service Area: Seniors Programs and Services

27.2.7 Service Area: Children, Youth and Family Programs

27.2.8 Service Area: Recreation Programs, Events & Services

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

All recommendations as presented are for discussion purposes only and should not be considered as the opinion or direction of the Governance and Finance Committee.



27.2.9 Service Area: Recreation Facilities Bookings & The Fenlands Maintenance

27.2.10 Service Area: Recreation and Trails Projects

## 28.0 ADJOURNMENT

**Revised Governance and Finance Committee Service Review Agenda Prepared by: L. Lee and L. McDougall**

All recommendations as presented are for discussion purposes only and should not be considered as the opinion or direction of the Governance and Finance Committee.

**(REVISED) Tentative Scheduled of Events for the 2022 Service Review  
Meeting of the Governance and Finance Committee**

---

**Monday, 2021 November 29 (9 a.m. – 4 p.m.):**

- Introduction to Service Review:
  - Councillor Handbook.
  
- Capital Budget:
  - 10 Year Capital Projects;
  - 10 Year Capital Reserve Estimates;
  - 2021 Capital Carry Forwards; and
  - No Year Identified Capital Projects.
  
- Fuel Summary; and
- New Service Level Requests (Excluding Downtown Pedestrian Zone).

**Wednesday, 2021 December 01 (9 a.m. – 4 p.m.):**

- Continuation of New Service Level Requests (Excluding Downtown Pedestrian Zone);

**Monday, 2021 December 06 (9 a.m. – 1 p.m.):**

- Continuation of New Service Level Requests (Excluding Downtown Pedestrian Zone); and
- Governance

**Wednesday, 2021 December 8 (9 a.m. – 4 p.m.):**

- New Service Level Request – Downtown Pedestrian Zone; and
- Governance - continued

**Monday, 2021 December 13 (9 a.m. – 1 p.m.):**

- Governance - continued
- Corporate Services/IT / GIS.
- Other (Council Initiatives and Library)

**Wednesday, 2021 December 15 (9 a.m. – 4 p.m.):**

- Human Resources;
- Health and Safety;
- Municipal Parks;
- Streets;
- Operations Administration.
- Fleet;
- Facilities;
- Water Services; and
- Resource Recovery

---

**\*This Schedule of Events is tentative and subject to change. Please contact the Municipal Clerk at [Municipal.Clerk@banff.ca](mailto:Municipal.Clerk@banff.ca) or by calling 403-762-1209 for confirmation. Items listed on this tentative Schedule will not occur prior to the listed date. Submission requests will not be accepted/ included on the Agenda for Items that have already been dealt with.**



**Monday, 2021 December 20 (9 a.m. – 4 p.m.):**

- Resource Recovery - continued
- Fire Department;
- Police;
- Communications and Marketing; and
- Community and Recreation Services.

**Monday, 2022 January 10 (9 a.m. – 1 p.m.):**

- Communications (in-kind BLLT request) – continued
- Community and Recreation Services - continued
- Engineering

**Wednesday, 2022 January 12 (9 a.m. – 4 p.m.):**

**Submission Deadlines for the below listed Items:**

**Written: 2022 January 11 at 12:00 p.m. noon**

**Verbal: 2022 January 11 at 4:30 p.m.**

- Roam Public Transit Support
- Municipal Enforcement; and
- Planning and Development

**Wednesday, 2022 January 19 (9 a.m. – 4 p.m.):**

- Complete Service Review (if required); and
- Budget.

**Monday, 2022 January 24 (9 a.m. – 1 p.m.):**

- Budget (if required).

**Wednesday, 2022 January 26 (9 a.m. – 4 p.m.):**

- Budget (if required).

---

**\*This Schedule of Events is tentative and subject to change. Please contact the Municipal Clerk at [Municipal.Clerk@banff.ca](mailto:Municipal.Clerk@banff.ca) or by calling 403-762-1209 for confirmation. Items listed on this tentative Schedule will not occur prior to the listed date. Submission requests will not be accepted/ included on the Agenda for Items that have already been dealt with.**

## Spray Ave. - Mountain Ave. Transit Lanes

Banff Town Council  
Banff Town Administration

Dec. 30/21  
Banff, AB

Re: Spray Ave. - Mountain Ave. Transit Lanes

As reported in the December 2, 2021 edition of the Rocky Mountain Outlook, some thought has already been given to the idea of designated northbound transit lanes on Spray Ave. and Mountain Ave. As a long-time resident of the south side of Banff, Councillor Pettigrew and Fire Chief Adamo are the only Town representatives that I know of who may be able to corroborate to the following observations.

Most people would assume that the idea of priority transit/ designated transit lanes is to allow buses to maintain posted schedule timing in moving passengers from point A ( 1 - Spray Ave. and 2 - Mountain Ave. ) to point B ( downtown Banff ). In bigger locations such as Calgary this usually means several kilometres are included in the lane. Smaller locations may not be as long.

I assume that point A-1 Spray Ave. would start at the Banff Springs Hotel at the current Roam bus stop. From there to the Spray Ave. - Mountain Ave. intersection is approximately one (1) kilometre at most. It is suggested that the current parking lane be designated for the transit lane. I presume that the quoted " loss of about 20 parking stalls " includes the ones from Banff Springs Hotel to Bow Falls Dr., and as was also pointed out, the neighbouring streets are not capable of filling the need for these parking spots.

Point A-2 Mountain Ave. is proposed to start at "the top of Middle Springs" and continue south to the Spay Ave. - Mountain Ave. intersection. I presume that the turn-around point would still be at the Upper Hot Springs - Banff Gondola location. There is room to widen Mountain Ave. from Middle Springs Dr. to the northern edge of the Valleyview property, which is approximately one-half ( $\frac{1}{2}$ ) of a kilometre, but there is very little, if any, extra room to widen Mountain Ave. from the Kootenay Ave. intersection north to the Spray Ave. - Mountain Ave. intersection and maintain the left-hand turn lane from Mountain Ave. onto Kootenay Ave. If a third lane was possible from Kootenay Ave. to the Spray Ave. - Mountain Ave. intersection, the intersection in place would need to be redesigned to accomodate the third lane merging into the Spray Ave. transit lane.

The final problem is the portion of Spray Ave. to the Bow River Bridge. This always has been, and, for the foreseeable future, will continue to be a pinch point. If a designated transit lane is continued from the Spray Ave. - Mountain Ave. intersection to the bridge, then north-bound private-use vehicles will be confined to one lane to accomodate right-hand-turning and straight-through traffic. To continue the designated transit lane across the bridge into downtown Banff would mean re-designating flow patterns across the bridge to one lane north-bound and one lane south-bound for private use vehicles. To accomplish this would mean merging the two south-bound lanes of Banff Ave. as they come to the bridge.

One question that may come up is: will these lanes be used exclusively by Roam Transit, or would some arrangement be available for private company buses: and would the schedule timings need to be adjusted if the speed is reduced to 30 kph as proposed?

Thank you for allowing me to present these observations.

Les Young  
Banff.

**From:** [Ruth Kleinitz](#)  
**To:** [{Municipal Clerk - Website Mailbox}](#)  
**Subject:** Paid parking  
**Date:** Friday, December 10, 2021 4:26:03 PM

---

I am hoping that this can Be addressed at your next meeting.

Since we now have a few months of paid parking under our belts, I am wondering if some tweaks might be in order. I have noticed in the Nester's Parkade that the upper floors have now been taken over by people from Canmore & other parts of Banff for the day. When parking was first initiated I was still able to find a spot to park in the Parkade before 10 am. Then suddenly the Parkade was full lower floors at least also with out of province plates. Was that the intentionfor anybody to park there?

I have no problem with people from Canmore who work here as they obviously have to park somewhere. I am wondering why they are not being told to park at the train station. Surely that is not to far for them to walk. You are making it inconvenient for seniors & otherswho don't want to use a pay machine to park. I represent several seniors, some who don't want their names used to address this disparity. On inclement days we would love to have a place to park indoors.

I have had issues with the pay machines & with winter here it is impossible to access them with mitts on. I don't feel that I should be blackmailed into getting a smart phone just to be able to park.

Am I the only one who wonders why the Parkade is not accessible to those of us who pay our taxes & use the services in town

I am a long time Banffite

Would appreciate a reply

Ruth Kleinitz



Sent from my iPad

January 7, 2022

To whom it May Concern on the Banff Town Council,

There was recently an article in the Rocky Mountain Outlook that Banff Town Council has voted to extend the Banff Avenue Pedestrian Zone for another 2 Years. We believe you are having a further vote in early January to make it final. As a long-time business located on Bear Street Nesters Market would like to know what plans are being put in place to not direct all traffic away from Bear Street and on to Banff Avenue for the next 2 years? The following are a few examples of decisions that were made in the past year that have concerns about:

- The decision was made to make the parking lots around our location paid parking. Based on our location we do not have the ability to have our own lot and have always been dependant on the town lots for customer parking. Grocery shopping can contain large and/or bulky items that can not be carried long distances and therefore people need easy access to their vehicles after shopping. Since the original decision the change has been made to have free parking available in the parkade. This appears to be being used primarily as parking for town business employees and it fills up very fast. The first part of level 2 was free 2 hr parking in the past and this helped in forcing long-term parking by employees and visitors to have to go higher to park. Now by 7.30am that level is full and the vehicles do not move all day so there is not turn over in parking. On many days by 1 pm there is no parking available in the parkade until later in the evening.
- The large free parking lot by Fenlands for campers and tourists was put into place. Last summer we witnessed the town ambassadors directing all foot traffic from the free parking lot down Elk Street and onto Banff Avenue. This action inadvertently has given an advantage to other businesses in town that sell similar products and services as us.
- Last summer, two large traffic signs were placed out on Hwy 1 telling all hotel guests to exit onto Banff Avenue and Visitors to exit at the Norquay exit bringing them to the free parking by Fenlands. If a visitor did drive down Banff Avenue, then signage and ambassadors were used to turn them down Elk Street towards the Free Parking lot. This action inadvertently has given an advantage to other businesses in town that sell similar products and services as us.

These decisions have greatly affected our business and many others on Bear Street. With the majority of visitors always been drawn to Banff Avenue. The main draw we had to visitors was that a lot of the parking was located on Bear Street as well as the park at the end of our street. We love our locals and are so happy that they continue to support us but as all businesses in town we also need the support of visitors. We have been a part of this community for many years and we would appreciate a chance to speak to council regarding what steps are going to be taken in the next 2 years to ensure we do not have a repeat of last year.

Thank you for your time and if you require any additional information, please contact our Store Manager.

The Management Team of Nesters Market - Banff

To the attention of Council and administration.

My intention with this written submission is:

To cause you to act immediately by implementing the solution(s) provided to this public safety issue!

Case for action:

Within the past few months, a sexual assault occurred in the shadows of the south end of the existing pedestrian bridge.

This area is dark, the approaches are shrouded in trees, the public safety issue exists for all ages and identities. It just doesn't feel safe!

Solution number 1: highly effective night vision cameras installed at both ends with the appropriate accompanying signage/messaging.

Solution number 2: create a well lit area; install proper high level lighting just like every other sidewalk. Especially in an area where trails converge and are relied upon for transportation to and from the Individuals economic generating employment.

Solution number 3: Patrol and Presence; both Town of Banff Bylaw Services and RCMP conduct consistent, continued and ongoing patrol of these highly sensitive areas on foot, by bike and with vehicle.

Council, you directed administration to build a second pedestrian bridge. What direction did you provide to administration around security and public safety? Has any consideration been given to the public safety issues potentially being created at both ends of the new pedestrian bridge?

I request for counsel to make the following motion:

Council direct administration to make available immediately the necessary funds to implement the necessary solutions to eliminate the existing public safety issue at both the existing and future pedestrian bridge(s).

I am beyond extremely concerned about the sexual assault that took place at the south end of the pedestrian bridge just a few months ago.

I hold council accountable to direct administration immediately to do everything possible to put an end to this public safety issue and to avoid further sexual assaults in the shadows at the pedestrian bridge(s).

With the utmost sincerity,  
Mark Marino